

FOR IMMEDIATE RELEASE

19 April 2007

**MEDIA RELEASE**

**PHARMANIAGA AWARDS VENDORS**

It is with the quality, service and commitment to customers' objective that Pharmaniaga has embarked on the inaugural Pharmaniaga Vendor Excellence Award, officiated by YB Datuk Seri Dr Chua Soi Lek, Minister of Health in Subang Jaya. The award, the first for Pharmaniaga, is to recognize the outstanding Approved Product Price List (APPL) Vendors as far as Pharmaniaga's purchase volume is concerned.

Since the beginning of the concession to supply pharmaceutical products to government hospitals, Pharmaniaga has been committed in delivering the best service and the highest quality products under the Government's APPL. However, not all the products have been Pharmaniaga's own. For products that Pharmaniaga has to outsource, several vendors have been selected every 3 years for a APPL supply contract. In view of this, Pharmaniaga feels the need to recognise these APPL vendors, especially the ones that have been growing with Pharmaniaga in its quest for quality products and excellent customer service.

The winners of the Award are based on key factors used in Pharmaniaga's performance evaluation. They are Delivery Timeliness, Product Quality and Customer Service, which will also be used as deciding criteria in the selection of vendor for the three (3) years supply contract for APPL. The results of the performance evaluation and the Award itself are endorsed by the Ministry of Health (MOH) and the Liaison Committee of the MOH and Pharmaniaga.

Five (5) awards are given away in the following categories: 1. Drug Company. Pharmaniaga's Purchases > RM10mil 2. Drug Company, Pharmaniaga's Purchases < RM 10mil 3. Non Drug Company 4. Emerging Company 5. Overall Excellence Vendor.

Apart from awarding vendors that have already established a working relationship with Pharmaniaga, we also have a special mention for an emerging company and a Challenge Trophy for overall best performing company.

This Vendor Excellence Award (VEA) is in line with the company's Silver Book principles to enhance Supplier Partnership and also to initiate a vendor development programme as guided by the Red Book for GLCs. It is also an addition to Pharmaniaga's line of Corporate Social Responsibility (CSR) initiatives, one of which is the Clinic Management System known as CliniSys. But while CliniSys is its CSR for the doctors and patients at large, the VEA is for vendors, which should also create value for customers.

Managing Director of Pharmaniaga Berhad said, "We sincerely hope that our vendor performance evaluation and the Vendor Excellence Award will promote great quality products and services rendered by all our APPL vendors in our pursuit to ensure excellent service to our customers".

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## **ABOUT PHARMANIAGA BERHAD**

Pharmaniaga Berhad, a member of the UEM Group, is an investment holding company listed in the Main Board of Bursa Malaysia. The Pharmaniaga Group's core businesses are generic pharmaceuticals manufacturing, research and development, marketing and sales, warehousing and distribution of pharmaceutical and medical products as well as supply, trading and installation of medical and hospital equipment.

With a vision to be the premier Malaysian pharmaceuticals company, Pharmaniaga is guided by its philosophy of 'doing business with a conscience' and empowered by its mission of **enriching life together**.

Already operating in 38 sites across 3 countries (Malaysia, Indonesia & Vietnam) the Pharmaniaga Group is poised to be a regional player in the international pharmaceuticals arena.

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*Issued for the Pharmaniaga Group by Corporate Communications Division, Pharmaniaga Berhad*