

SUSTAINABILITY DATA PERFORMANCE

ENVIRONMENTAL

Indicator	Bursa Indicator	Unit of Measurement	2019	2020	2021	2022	2023	2024
EMISSIONS								
I. GHG EMISSIONS								
SCOPE 1								
Stationary Combustion								
Diesel - Gen Set	C11(a) Emission Management - Scope 1	tCO ₂ e	11.18	7.53	20.14	19.88	6.60	6.50
Petrol - Gen Set			-	-	-	-	2.50	3.11
Diesel - Boiler			435.43	403.50	331.65	365.58	285.96	224.99
Petrol - Forklift			-	-	-	1.66	1.68	1.22
Natural Gas - Boiler			3,164.84	3,067.97	3,609.36	3,142.31	2,578.63	2,796.68
Liquefied Petroleum Gas (LPG) - Stoves			20.20	14.80	15.51	15.51	27.30	12.93
Liquefied Petroleum Gas (LPG) - Forklift			-	-	-	-	-	2.87
Total Stationary Combustion					3,631.65	3,493.80	3,976.66	3,544.94
Fugitive Emission								
Refrigerant	C11(a) Emission Management - Scope 1	tCO ₂ e	3,463.82	1,024.79	788.81	515.20	436.12	1,287.00
Total Fugitive Emission			3,463.82	1,024.79	788.81	515.20	436.12	1,287.00
Mobile Combustion								
Diesel - Heavy good vehicle	C11(a) Emission Management - Scope 1	tCO ₂ e	117.30	87.86	87.25	112.55	1,990.40	376.30
Diesel - Light good vehicle			266.48	348.08	395.77	403.08	436.68	224.36
Diesel - Car			148.16	87.88	50.97	37.04	-	3.36
Petrol - Heavy good vehicle			-	-	-	-	-	9.89
Petrol - Light good vehicle			8.08	8.63	9.63	75.90	145.37	103.70
Petrol - Car			141.13	120.36	117.50	295.38	390.62	348.06
Petrol - Motorcycle			1,481.34	1,074.83	1,015.55	1,060.67	271.64	209.66
Total Mobile Combustion					2,162.49	1,727.64	1,676.67	1,984.62
Sub-total Scope 1			9,257.96	6,246.23	6,442.14	6,044.76	6,576.49	5,610.63
SCOPE 2								
Purchased electricity	C11(a) Emission Management - Scope 2 C11(a) / C11(b)	tCO ₂ e	28,245.64	27,259.79	25,242.26	25,051.73	29,081.55	30,328.97
Sub-total Scope 2			28,245.64	27,259.79	25,242.26	25,051.73	29,081.55	30,328.97
Overall GHG emissions (Scope 1 & 2)			37,503.60	33,506.02	31,684.40	31,096.49	35,658.04	35,939.60
Employee Commuting	C11(a) Emission Management - Scope 3	tCO ₂ e	-	-	-	-	-	6,218.54
Business Travel			-	-	-	-	-	442.23
Sub-total Scope 3			-	-	-	-	-	6,660.77
Overall GHG emissions (Scope 1, 2 & 3)			37,503.60	33,506.02	31,684.40	31,096.49	35,658.04	42,600.37

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EMISSIONS								
II. GHG EMISSIONS AVOIDANCE								
SCOPE 2								
Renewable energy - Solar	C11(a) Emission Management - Scope 2	tCO ₂ e	100.29	148.99	137.32	137.1	157.81	183.01
Overall GHG Emissions avoidance			100.29	148.99	137.32	137.1	157.81	183.01
III. GHG EMISSIONS INTENSITY								
Intensity	N/A	tCO ₂ e/ RM million	13.30	12.30	6.58	8.84	10.56	9.56
Overall GHG Emissions Intensity (Scope 1&2)			13.30	12.30	6.58	8.84	10.56	9.56
Non-Greenhouse Gas (GHG) Pollution to Air								
Nitrous Oxide (NOx) emissions	N/A	Metric tonnes	-	-	-	-	-	-
Sulphur Oxide (SOx) emissions		Metric tonnes	-	-	-	-	-	-
Volatile Organic Compounds (VOCs) emissions		kg	-	-	-	-	-	-
ENERGY								
I. ENERGY SOURCE								
Company facilities								
Diesel	C4(a) Energy Management - Energy Consumption	GJ	5,931.32	5,458.99	4,672.18	5,119.26	3,930.71	3,563.20
Petrol			-	-	-	23.47	59.01	67.04
Natural Gas			61,353.19	59,475.16	69,970.54	60,916.25	49,989.04	48,424.91
Liquefied Petroleum Gas (LPG)			295.55	216.62	227.02	227.02	416.72	239.90
Total energy for company facilities			67,580.06	65,150.77	74,869.74	66,286.00	54,395.48	52,295.05
Company Vehicle								
Diesel	C4(a) Energy Management - Energy Consumption	GJ	7,102.05	6,993.78	7,129.33	7,378.85	32,401.43	9,129.29
Petrol			22,726.62	16,783.06	15,931.62	20,011.23	11,399.95	10,278.57
Total energy for company vehicles			29,828.67	23,776.84	23,060.95	27,390.08	43,801.38	19,407.86
Renewable energy								
Solar Energy	C4(a) Energy Management - Energy Consumption	GJ	561.42	834.03	768.68	767.48	749.50	851.22
Total renewable energy			561.42	834.03	768.68	767.48	749.50	851.22
Purchased energy								
Electricity	C4(a) Energy Management - Energy Consumption	GJ	152,389.25	146,578.41	135,656.12	134,566.87	140,542.63	143,074.83
Total Purchased energy			152,389.25	146,578.41	135,656.12	134,566.87	140,542.63	143,074.83
Total Energy			250,359.40	236,340.05	234,355.49	229,010.43	239,488.99	215,628.96

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ENERGY								
II. ENERGY INTENSITY								
Intensity	N/A	GJ/RM million	88.76	86.73	48.67	65.23	70.92	57.36
Total Energy Intensity			88.76	86.73	48.67	65.23	70.92	57.36
WATER								
I. WATER WITHDRAWAL								
Water withdrawal by source								
Ground water	C9(a) Water Management	megalitres	16.95	19.78	25.01	21.38	15.35	14.46
Purchased water			316.99	425.64	398.74	354.07	273.50	296.25
External Wastewater			-	-	-	-	-	-
Used quarry water collected in the quarry			-	-	-	-	-	-
Sea water, water extracted from the sea or the ocean			-	-	-	-	-	-
Surface water from rivers, lakes, natural ponds			-	-	-	-	-	-
Total withdrawal by source			333.94	445.42	423.75	375.45	288.85	310.71
Water withdrawal by country								
Malaysia	C9(a) Water Management	megalitres	306.91	303.20	265.16	259.35	262.85	288.97
Indonesia			27.03	142.22	158.58	116.10	26.00	21.74
Total withdrawal by country			333.94	445.42	423.74	375.45	288.85	310.71
Total water withdrawal			333.94	445.42	423.74	375.45	288.85	310.71
II. WATER RECYCLING								
Water recycled from process	C9(a) Water Management	megalitres	-	12.00	4.13	11.06	8.71	19.72
Total water recycled			-	12.00	4.13	11.06	8.71	19.72
III. RAINWATER HARVESTING								
Rainwater harvested	C9(a) Water Management	megalitres	-	-	0.14	0.15	0.22	0.14
Total rainwater harvested			-	-	0.14	0.15	0.22	0.14
IV. WATER WITHDRAWAL INTENSITY								
Intensity	N/A	megalitres/ RM million	0.12	0.16	0.09	0.11	0.09	0.08
Total water withdrawal intensity			0.12	0.16	0.09	0.11	0.09	0.08

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WATER								
V. WATER DISCHARGE								
Water Discharge by source								
Ocean	N/A	megalitres	-	-	-	-	-	-
Surface water			-	-	-	-	-	-
Subsurface/well			-	-	-	-	-	-
Off-site water treatment			-	-	-	9.56	9.69	9.23
Beneficial/other use			-	-	-	11.06	8.71	19.72
MATERIAL								
Total Packaging Material used (standard+recycle)	S5(a) Material Management	tonnes	-	-	-	1,047.00	1,069.00	833.14
Total material used			-	-	-	1,047.00	1,069.00	833.14
Recyled input material as packaging material			220.18	245.18	215.39	222.36	229.44	155.17
Total recycled input material			220.18	245.18	215.39	222.36	229.44	155.17
WASTE								
I. DIRECTED TO DISPOSAL								
Hazardous waste								
Malaysia	C10(a)(ii) Waste Management	tonnes	320.54	318.85	138.19	293.19	392.63	403.86
Indonesia			10.77	12.35	12.51	7.01	4.75	22.22
Total hazardous waste directed to disposal			331.31	331.20	150.70	300.20	397.38	426.08
Hazardous waste disposal by weight and method								
Incineration	N/A	tonnes	-	-	125.71	252.68	363.03	408.30
Solidification			-	-	0.54	0.09	0.03	-
Landfill			-	-	24.45	39.53	0.04	-
Recovery			-	-	-	0.12	30.59	8.21
Physical and Chemical treatment			-	-	-	0.04	-	0.04
Total hazardous waste disposal by weight and method			-	-	150.70	292.46	393.69	416.55
II. DIVERTED FROM DISPOSAL								
Recycling of non-hazardous waste								
Malaysia	N/A	tonnes	225.99	130.94	347.30	705.73	931.11	696.55
Indonesia			0.17	17.72	51.33	31.99	28.26	15.71
Total recycling of non-hazardous waste			226.16	148.66	398.63	737.72	959.37	712.26
Reuse of non-hazardous waste			-	-	-	750.39	599.66	735.03
Total non-hazardous waste diverted from disposal			226.16	148.66	398.63	1,488.11	1,559.03	1,447.29

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WASTE								
III. TRANSFORMATION OF SCHEDULED WASTE TO ALTERNATIVE RAW MATERIAL								
Sludge (SW204) have been processed to alternative raw material	N/A	tonnes	-	-	4.49	6.07	2.25	3.67
Used of Activated carbon (SW 411) has been processed to alternative material			-	-	2.50	1.68	2.38	2.05
Total transformation of schedule waste			-	-	6.99	7.75	4.63	5.72
OTHERS								
Total costs of environmental fines and penalties during financial year	N/A	MYR	-	-	-	-	-	-
Percentage of sites covered by recognized environmental management systems such as ISO14001 or EMAS		Percentage	-	-	-	-	-	92.30
Provisions for fines and settlements specified for ESG issues in audited accounts		MYR	-	-	-	-	-	-
Number of fines/settlements over the previous 3 years where each is valued > US \$100 million		Number	-	-	-	-	-	-
Combined total value of fines/settlements over the previous 3 years where each is valued > US \$100 million		MYR	-	-	-	-	-	-
Does the company disclose the number of incidents of non-compliance with water quality/quantity permits, standards and regulations		Number	-	-	-	-	-	-

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SOCIAL

		2019		2020		2021		2022		2023		2024	
Indicator	Bursa Indicator	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
EMPLOYEE DISTRIBUTION													
EMPLOYEE DISTRIBUTION BY GENDER													
Male	C3(a) Diversity - Employee by Gender and Age Group	2,166	60.00	2,306	64.00	2,218	60.00	2,284	60.50	2,126	60.60	2,112	60.86
Female		1,441	40.00	1,297	36.00	1,424	40.00	1,494	39.50	1,385	39.40	1,358	39.14
Total		3,607	100	3,603	100	3,642	100	3,778	100	3,511	100	3,470	100
EMPLOYEE DISTRIBUTION BY AGE													
Under 30 years old	C3(a) Diversity - Employee by Gender and Age Group	948	26.28	1,077	29.90	1,030	28.30	1,062	28.10	905	25.78	866	24.96
30 - 50 years old		2,229	61.80	2,150	59.70	2,236	61.40	2,397	63.50	2,294	65.34	2,296	66.17
More than 50 years old		430	11.92	376	10.40	376	10.30	319	8.40	312	8.89	308	8.88
AGE GROUP BY EMPLOYEE CATEGORY													
Senior Management	C3(a) Diversity - Employee by Gender and Age Group												
- Under 30 years old		-	-	-	-	-	-	-	-	-	-	-	-
- 30 - 50 years old		-	-	-	-	-	-	-	-	-	0.97	36	1.04
- More than 50 years old		-	-	-	-	-	-	-	-	-	0.68	23	0.66
Middle Management													
- Under 30 years old		-	-	-	-	-	-	-	-	-	0.06	4	0.12
- 30 - 50 years old		-	-	-	-	-	-	-	-	-	3.82	135	3.89
- More than 50 years old		-	-	-	-	-	-	-	-	-	1.20	41	1.18
Executive													
- Under 30 years old		-	-	-	-	-	-	-	-	-	6.75	225	6.48
- 30 - 50 years old		-	-	-	-	-	-	-	-	-	14.61	538	15.50
- More than 50 years old		-	-	-	-	-	-	-	-	-	1.85	72	2.07
Non-Executive													
- Under 30 years old		-	-	-	-	-	-	-	-	-	18.97	637	18.36
- 30 - 50 years old		-	-	-	-	-	-	-	-	-	45.94	1,587	45.73
- More than 50 years old		-	-	-	-	-	-	-	-	-	5.16	172	4.96

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SOCIAL

	Bursa Indicator	2019		2020		2021		2022		2023		2024	
Indicator		Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
EMPLOYEE DISTRIBUTION													
GENDER GROUP BY EMPLOYEE CATEGORY													
Senior Management	C3(a) Diversity - Employee by Gender and Age Group												
- Male		-	-	-	-	-	-	-	-	-	1.22	46	1.33
- Female		-	-	-	-	-	-	-	-	-	0.43	13	0.37
Middle Management													
- Male		-	-	-	-	-	-	-	-	-	3.30	121	3.49
- Female		-	-	-	-	-	-	-	-	-	1.77	59	1.70
Executive													
- Male		-	-	-	-	-	-	-	-	-	8.69	311	8.96
- Female		-	-	-	-	-	-	-	-	-	14.53	524	15.10
Non-Executive													
- Male		-	-	-	-	-	-	-	-	-	47.34	1,634	47.09
- Female		-	-	-	-	-	-	-	-	-	22.73	762	21.96
Total		-	-	-	-	-	-	-	-	-	100	3,470	100
EMPLOYEE DISTRIBUTION BY CATEGORY													
Senior Management	C3(a) Diversity - Employee by Gender and Age Group	64	1.80	66	1.80	80	2.20	195	5.20	58	1.70	59	1.70
Middle Management		152	4.20	158	4.40	157	4.30	221	5.80	178	5.10	180	5.19
Executive		797	22.10	813	22.60	883	24.20	757	20.00	815	23.20	835	24.06
Non-Executive		2,594	71.90	2,566	71.20	2,522	69.20	2,605	69.00	2,460	70.10	2,396	69.05
Total		3,607	100	3,603	100	3,642	100	3,778	100	3,511	100	3,470	100
EMPLOYEE DISTRIBUTION BY NATIONALITY													
Local	N/A	3,595	99.70	3,592	99.70	3,629	99.60	3,767	99.70	3,502	99.70	3,463	99.80
Non-local		12	0.30	11	0.30	13	0.40	11	0.30	9	0.30	7	0.20
Total		3,607	100	3,603	100	3,642	100	3,778	100	3,511	100	3,470	100
EMPLOYEE DISTRIBUTION BY COUNTRY													
Malaysia	N/A	2,142	59.40	2,131	59.10	2,185	60.00	2,301	60.90	2,006	57.10	1,993	57.44
Indonesia		1,465	40.60	1,472	40.90	1,457	40.00	1,477	39.10	1,505	42.90	1,477	42.56
Total		3,607	100	3,603	100	3,642	100	3,778	100	3,511	100	3,470	100
UNION MEMBERS													
Number of Union members	N/A	288	13.44	243	6.70	-	-	265	12.11	237	11.70	223	11.19
Total of Union members		288	13.44	243	6.70	-	-	265	12.11	237	11.70	223	11.19

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Indicator		Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
EMPLOYEE DISTRIBUTION													
EMPLOYEE DISTRIBUTION BY EMPLOYMENT TYPE *													
Full Time	C6(b) Contract Employee Distribution	-	-	-	-	-	-	3,778	100	3,511	100	3,470	100
Part Time		-	-	-	-	-	-	-	-	-	-	-	-
Total		-	-	-	-	-	-	3,778	100	3,511	100	3,470	100
EMPLOYEE DISTRIBUTION BY EMPLOYMENT CONTRACT *													
Permanent	C6(b) Contract Employee Distribution	-	-	-	-	-	-	3,308	87.56	3,085	87.87	2,967	85.50
Fixed Term/Temporary		-	-	-	-	-	-	470	12.44	426	12.13	503	14.50
Total		-	-	-	-	-	-	3,778	100	3,511	100	3,470	100
NEW HIRES													
NEW HIRES BY GENDER													
Male	N/A	305	56.17	232	62.03	351	65.49	451	59.74	249	60.88	309	64.78
Female		238	43.83	142	37.97	185	34.51	304	40.26	160	39.12	168	35.22
Total		543	100	374	100	536	100	755	100	409	100	477	100
NEW HIRES BY AGE													
Under 30 years old	N/A	397	73.11	261	69.79	345	64.37	494	65.43	280	68.46	319	66.88
30 - 50 years old		140	25.78	109	29.14	184	34.33	232	30.73	125	30.56	153	32.08
More than 50 years old		6	1.10	4	1.07	7	1.31	29	3.84	4	0.98	5	1.05
Total		543	100	374	100	536	100	755	100	409	100	477	100
NEW HIRES BY COUNTRY													
Malaysia	N/A	245	45.12	153	40.90	274	51.10	405	53.64	146	35.70	229	48.01
Indonesia		298	54.88	221	59.10	262	48.90	350	46.36	263	64.30	248	51.99
Total		543	100	374	100	536	100	755	100	409	100	477	100
NEW HIRE RATE													
New Hire Rate		-	15.05	-	10.38	-	14.72	-	19.98	-	11.65	-	13.75
Total		-	15.05	-	10.38	-	14.72	-	19.98	-	11.65	-	13.75
TURNOVER BY GENDER													
Male	C6(c) Number of Employee Turnover	277	65.20	223	60.30	313	62.70	337	60.60	410	60.60	326	62.81
Female		148	34.80	147	39.70	186	37.30	219	39.40	267	39.40	193	37.19
Total		425	100	370	100	499	100	556	100	677	100	519	100

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EMPLOYEE TURNOVER													
TURNOVER BY AGE													
Under 30 years old	C6(c) Number of Employee Turnover	322	75.76	193	52.16	213	42.69	252	45.32	285	42.10	201	38.73
30 - 50 years old		80	18.82	135	36.49	220	44.09	197	35.43	320	47.27	254	48.94
More than 50 years old		23	5.41	42	11.35	66	13.23	107	19.24	72	10.64	64	12.33
Total		425	100	370	100	499	100	556	100	677	100	519	100
TURNOVER BY CATEGORY *													
Senior Management	C6(c) Number of Employee Turnover	-	-	-	-	-	-	-	-	15	-	12	-
Middle Management		-	-	-	-	-	-	-	-	43	-	17	-
Executive		-	-	-	-	-	-	-	-	211	-	124	-
Non-Executive		-	-	-	-	-	-	-	-	408	-	366	-
Total		-	-	-	-	-	-	-	-	677	-	519	-
TURNOVER BY COUNTRY													
Malaysia	C6(c) Number of Employee Turnover	195	45.90	164	44.30	223	44.70	270	48.60	445	65.70	243	46.82
Indonesia		230	54.10	206	55.70	276	55.30	286	51.40	232	34.30	276	53.18
Total		425	100	370	100	499	100	556	100	677	100	519	100
TURNOVER RATE													
Turnover Rate		-	11.78	-	10.27	-	13.70	-	14.72	-	19.28	-	14.96
Total		-	11.78	-	10.27	-	13.70	-	14.72	-	19.28	-	14.96
ATTRITION RATE													
Malaysia	C6(c) Number of Employee Turnover	-	9.10	-	7.70	-	10.21	-	11.73	-	22.18	-	12.19
Indonesia		-	15.70	-	13.99	-	18.94	-	19.36	-	15.42	-	18.69
TRAINING AND DEVELOPMENT													
I. TRAINING HOURS													
Total hours of external training by category													
Senior Management	C6(a) Training Hours by Employee Category	1,161	-	982	-	3,094	-	2,447	-	1,402	-	2,659	-
Middle Management		3,947	-	2,918	-	38,674	-	50,242	-	30,352	-	7,139	-
Executive and Non-Executive		48,091	-	55,352	-	51,889	-	67,662	-	49,927	-	88,209	-
Total		53,199	-	59,252	-	93,657	-	120,351	-	81,681	-	98,007	-

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Indicator	Bursa Indicator	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
TRAINING AND DEVELOPMENT													
I. TRAINING HOURS													
Average training hours by category													
Senior Management	N/A	41.00	-	31.00	-	39.00	-	13.00	-	24.00	-	45.07	-
Middle Management		61.00	-	42.00	-	36.00	-	25.00	-	45.00	-	39.66	-
Executive		60.00	-	46.00	-	37.00	-	61.00	-	27.00	-	50.29	-
Non-Executive		26.00	-	31.00	-	21.00	-	26.00	-	20.00	-	19.29	-
Total		188	-	150	-	133	-	125	-	116	-	154	-
II. TRAINING EXPENDITURES (RM)													
External training													
Technical/Functional/IT Training	N/A	-	-	243,459.53	61.30	771,769.29	91.20	1,216,868.29	91.82	562,910.00	95.95	756,264.00	94.21
Soft skills training		-	-	153,399.06	38.70	74,832.22	8.80	108,388.59	8.18	23,746.00	4.05	46,510.00	5.79
Total		-	-	396,858.59	100	846,601.51	100	1,325,256.88	100	586,656.00	100	802,774.00	100
In-house training													
Technical/Functional/IT Training	N/A	-	-	103,056.00	65.70	257,356.00	34.70	368,900.86	40.36	192,471.00	63.77	339,925.00	29.43
Soft skills training		-	-	53,701.00	34.30	485,578.00	65.30	545,076.07	59.64	109,351.00	36.23	815,274.00	70.57
Total		-	-	156,757.00	100	742,934.00	100	913,976.93	100	301,822.00	100	1,155,199.00	100
Amount spent by category													
Senior Management	N/A	-	-	-	-	-	-	216,979.30	11.34	119,161.00	13.41	144,526.00	7.38
Middle Management		-	-	-	-	-	-	308,319.35	16.11	191,147.00	21.51	201,803.00	10.31
Executive		-	-	-	-	-	-	1,126,244.97	58.86	347,060.00	39.06	1,435,139.00	73.30
Non-Executive		-	-	-	-	-	-	261,834.46	13.68	231,110.00	26.01	176,508.00	9.01
Total		-	-	-	-	-	-	1,913,378.08	100	888,478.00	100	1,957,976.00	100
BOARD DIVERSITY													
I. BOARD DIVERSITY BY GENDER													
Male Directors	C3(b) Diversity - Directors by Age and Gender	4	66.67	-	62.71	8	88.90	5	71.43	7	77.78	8	72.73
Female Directors		2	33.33	-	37.29	1	11.10	2	28.57	2	22.22	3	27.27
Total		6	100	-	100	9	100	7	100	9	100	11	100

SUSTAINABILITY DATA PERFORMANCE

SOCIAL

		2019		2020		2021		2022		2023		2024	
Indicator	Bursa Indicator	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
BOARD DIVERSITY													
II. BOARD DIVERSITY BY AGE													
30 and below	C3(b) Diversity - Directors by Age and Gender	-	-	-	-	-	-	-	-	-	-	-	-
31 - 40 years		-	-	-	-	-	-	-	-	-	-	-	-
41 - 50 years old		1	16.67	-	-	4	44.44	2	28.57	4	44.44	3	27.27
Above 51 years old		5	83.33	-	-	5	55.56	5	71.43	5	55.56	8	72.73
Total		6	100	-	-	9	100	7	100	9	100	11	100
GRADUATE EMPLOYMENT OPPORTUNITIES													
PROTEGÉ	N/A	65	23	42	25	29	35	79	40	127	63	118	74
Provisionally Registered Pharmacist		2	1	2	1	4	5	6	3	5	2	0	0
Pharmaniaga Internship		216	76	122	74	51	61	111	57	69	34	41	26
Total		283	100	166	100	84	100	196	100	201	100	159	100
HUMAN RIGHT VIOLATION *													
Cases reported concerning human rights violation	C6(d) Human Right Violation	-	-	-	-	-	-	-	-	-	-	-	-
HEALTH AND SAFETY													
Occupational Health and Safety Performance													
Hours worked	C5(a) Work Related Fatality	4,130,514	-	4,225,333	-	43,008,833	-	4,376,547	-	7,158,635	-	6,770,675	-
Fatality rate		-	-	-	-	-	-	-	-	-	-	-	-
Accident rate		3.29	-	5.21	-	5.50	-	6.24	-	5.70	-	3.46	-
Frequency rate		1.69	-	2.60	-	2.78	-	3.20	-	2.79	-	1.77	-
Lost Time Injury Frequency Rate	C5(b) LTIR	1.45	-	-	-	-	-	2.97	-	1.54	-	1.77	-
Lost Time Injury Rate		0.17	-	0.31	-	0.42	-	0.59	-	0.31	-	0.35	-
Percentage of sites with OHSAS 18001 certification	Percentage	-	-	-	-	-	-	-	-	-	-	-	84.60
Number of work-related employee fatalities, over last 3 years	Number	-	-	-	-	-	-	-	-	-	-	-	-
Number of work-related contractor fatalities, over last 3 years	Number	-	-	-	-	-	-	-	-	-	-	-	-

SUSTAINABILITY DATA PERFORMANCE

SOCIAL

	Bursa Indicator	2019		2020		2021		2022		2023		2024	
Indicator		Number	%	Number	%	Number	%	Number	%	Number	%	Number	%
HEALTH AND SAFETY													
Training on Health and Safety													
Number of employees trained on health and safety standards	C5(c) Employee trained on Health and Safety	-	-	-	-	-	-	504	-	937	-	1,669	-
Training on Anti-Bullying													
Number of employees trained on health and safety standards	C5(c) Employee trained on Health and Safety	-	-	-	-	-	-	-	-	-	-	126	-
SUPPORTING LOCAL BUSINESSES													
Procurement budget spent on local suppliers													
Budget spent on local suppliers	C7(a) Proportion spending on local suppliers	-	84.00	-	82.00	-	43.00	-	70.00	-	80.00	-	80.00
Beneficiaries benefitting from investment in communities													
Value distributed to communities (RM)	C2(a) Value distributed to community and society	3,372,638.21	-	8,800,000.00	-	7,500,000.00	-	3,100,000.00	-	3,628,683.62	-	2,948,465.76	-
Total number of beneficiaries	C2(b) Number beneficiaries received distribution	Details to be referred in Goal 5											
Government Healthcare													
Education Institutes													
Students													
Religion centres													
NGOs													
Vendor Development Programme													
Number of vendors		-	-	24	-	24	-	23	-	23	-	25	-

SUSTAINABILITY DATA PERFORMANCE

GOVERNANCE

Indicator	Bursa Indicator	Unit of Measurement	2019	2020	2021	2022	2023	2024					
ECONOMIC VALUE													
Revenue	N/A	RM million	2,820.5	2,725.0	4,815.0	3,480.9	3,404.5	3,759.0					
Profit/Loss before Zakat and Taxation			35.8	27.5	172.1	(610.6)	(78.2)	191.2					
Investment in Community			3.4	8.8	30.7	3.1	3.1	0.5					
CUSTOMER SATISFACTION													
Ministry of Health (MOH)	N/A	Percentage	94	97	98	98	97	93					
Ministry of Higher Education (MOHE)			92	96	96	100	97	97					
Private sector			92	94	94	94	94	N/A					
COMPLIANCE TO CONCESSION AGREEMENT													
Overall performance to concession agreement	N/A	Percentage	99.6	99.6	99.3	98.7	98.8	93.0					
ANNUAL GENERAL MEETING													
Annual General Meeting: Number of days between the date of notice and date of meeting	N/A	Number	-	-	-	46	31	34					
Percentage of women on the Executive committee or equivalent.	N/A	Percentage	-	-	-	8.3	18.2	16.70					
INTEGRITY AND ANTI-CORRUPTION													
Operation assessed for corruption risks	C1(b) - Operation assesses on Anti-corruption Risk	Percentage	5	9	18	63	85	87					
Disclosure of total amount of political contributions made	N/A	MYR	-	-	-	-	-	-					
Disclosure of number of staff disciplined or dismissed due to non-compliance with anti-corruption policy/policies	N/A	Number	-	-	-	-	-	-					
Disclosure of cost of fines, penalties or settlements in relation to corruption	N/A	MYR	-	-	-	-	-	-					
EMPLOYEE TRAINING ON ANTI-CORRUPTION													
		2021			2022			2023			2024		
Indicator	Bursa Indicator	Total Employee	Employee Trained	% Trained	Total Employee	Employee Trained	% Trained	Total Employee	Employee Trained	% Trained	Total Employee	Employee Trained	% Trained
Senior Management	C1(a) - Employee Trained on Anti-corruption	76	8	10.5	63	10	15.9	53	11	20.8	49	42	86.0
Middle Management		93	14	15.1	154	20	13.0	111	41	36.9	110	102	93.0
Executive and Non-Executive		855	279	32.6	732	286	39.1	793	381	48.0	2040	1834	90.0

SUSTAINABILITY DATA PERFORMANCE

GOVERNANCE

EMPLOYEE TRAINING ON ANTI-CORRUPTION

Indicator	Bursa Indicator	2021	2022	2023	2024
Confirmed incidents of corruption	C1(c) Confirmed incident of corruption	0	0	0	0
Number of action(s) taken		0	0	0	0

NUMBER OF INCIDENTS CONCERNING BREACH OF PRIVACY AND LOSSES OF CUSTOMER DATA

Indicator	Bursa Indicator	2021	2022	2023	2024
Man-in-the-middle and phishing links attack	C8(a) Data Privacy & Security	More than 10	More than 10	More than 10	More than 10
Malware, Virus attacked, Ransomware		NA	Incident: 0 All been handled by Firewall and Endpoint Antivirus	Incident: 0 All been handled by Firewall and Endpoint Antivirus	Incident: 0 All been handled by Firewall and Endpoint Antivirus
Identified leaks, thefts or losses of data		NA	Incident: 0	Incident: 0 Phishing: User put credential on scam website	Incident: 0 Phishing: User put credential on scam website